**Social Housing Supplement**

Use this form to apply for social housing assistance in New South Wales

**What is social housing?**

Social housing is secure and affordable rental housing for people on low incomes with housing needs. It includes public housing, Aboriginal housing and community housing.

Social housing assistance in NSW is provided by the Department of Family and Community Services (FACS) and community housing providers, including Aboriginal community housing providers. Most social housing providers participate in Housing Pathways.

Different Housing Pathways social housing providers may have different policies about a range of things, for example bond, length of lease and pets.

**What is this form about?**

This form is a supplement to the *Application for Housing Assistance*. It asks questions about the type of housing you and the other people in your household need.

Your application will be assessed on the information you give on these forms and at an interview, if you have one.

**How to fill in this form**

To fill in this form:
1. read each question carefully
2. answer all the questions
3. print your answers, using a black or blue pen
4. if you need more space, please write on a blank page and attach it to the application
5. provide documents that support your application. The questions that we need evidence for are marked on the form with \[. Information about the type of evidence we need is in the *Evidence Requirements Information Sheet*. If you did not receive an *Evidence Requirements Information Sheet* with this application, please ask for one from your nearest Housing Pathways social housing provider, or download it from the Housing Pathways website at www.housingpathways.nsw.gov.au.

**Help to fill in this form**

If you need help to fill in this form, if you need an interpreter or if the reasons you are seeking assistance are too sensitive to write down, ask a staff member to help you. If there is one available, you can ask to see a male or female officer, and/or you can also ask for an Aboriginal officer.

**Where do I lodge this form?**

You can lodge this form with any Housing Pathways social housing provider across NSW, either in person or by mail. For a list of their contact details, go to www.housingpathways.nsw.gov.au.

**What happens next?**

Your application will be assessed and you will be notified of the outcome in writing. You may be contacted if further information about your application is needed.

**What if I am homeless?**

If you have nowhere safe to stay tonight contact the Link2home service (freecall) 1800 152 152 for assistance with overnight accommodation or visit a Housing Pathways social housing provider.

**For more information**

For more information about applying for social housing assistance and whether you are eligible, see the Housing Pathways website at www.housingpathways.nsw.gov.au or phone 1300 468 746, 24 hours a day, 7 days a week.

It is illegal for anyone working for FACS or a community housing provider to ask for money or favours or other benefits of any kind in exchange for helping you with your housing needs. It is also illegal for you or anyone else to offer money or favours or other benefits of any kind to anyone who works for FACS or a community housing provider for helping you. If you have any information regarding possible corrupt conduct you can report it by calling 1300 468 746.
Social Housing Supplement
Application for Housing Assistance

Please use BLOCK LETTERS and print in black or blue pen only. Please mark all relevant boxes with a √. If you need more space, please write on a blank page and attach it to the application.

Your name:
Title
Mr, Mrs, Ms, Miss
Last name or family name
First and middle name(s)

Date of birth: DD/MM/YYYY

Provider preference options

H1. What type of social housing do you prefer?

Mark one only.
- All available social housing options (this includes public, Aboriginal and community housing managed by any Housing Pathways social housing provider)
- Public housing only (this includes public and Aboriginal housing managed by FACS)
- Community housing only (this includes community and Aboriginal housing managed by any Housing Pathways community housing provider)

Note: Housing Pathways social housing providers may use your details from the NSW Housing Register to make you an offer of affordable housing. They may also give your details to another social housing provider so they can make you an offer of social housing. For more information see the Matching and Offering a Property to a Client Policy at www.housingpathways.nsw.gov.au.

H1a. Do you wish to be considered for Aboriginal housing?

Yes  ☑  No

Note: Aboriginal housing includes properties which are specifically for Aboriginal people and are managed by FACS or community housing providers, including Aboriginal community housing providers.

This question only applies if you or a household member is Aboriginal or Torres Strait Islander.

To apply for Aboriginal housing, Aboriginality needs to be confirmed. See item 3 on the Evidence Requirements Information Sheet for details.
About your household

H2. What is the total weekly rent you and the other people on this application pay now?
Note: Do not include rent paid by people who are not listed on your application form.

Who do you currently rent from?

- Private landlord/real estate agent
- Friend
- Relative
- Other

Give details

What is your share of the total rent?

$_____

H2a. How many bedrooms do you and other people on this application occupy?

H3. Do you or anyone on this application receive either of these Centrelink allowances?

- Mobility Allowance
- Carer Allowance

No → Go to H4.

Attach proof. See item 20 on the Evidence Requirements Information Sheet for details.

Name of person

Family Name        First Name

H4. Do you or anyone on this application receive support from a person who is receiving a Centrelink Carer Payment or Carer Allowance?

- Yes
- No

No → Go to H5.

Name of person receiving support

Family Name        First Name

Name of carer

Family Name        First Name

Contact phone number

Your housing requirements

H5. Where would you prefer to live?

Note: An allocation zone is a group of areas or towns where social housing is available. Some allocation zones have longer waiting times than others. For more information regarding allocation zones and expected waiting times go to www.housingpathways.nsw.gov.au.

Allocation Zone

H6. You may be offered a unit in a highrise building. Do you have any of the following reasons why you could NOT live in a highrise unit?

- Medical condition or disability
- Child or young person at risk
- Mobility Allowance
- Carer Allowance

Note: A highrise building has more than seven floors and lift access to all floors. For further information see the Social Housing Eligibility and Allocations Policy Supplement at www.housingpathways.nsw.gov.au.

Attach proof. See item 22 on the Evidence Requirements Information Sheet for details.

H6a. Community housing providers will apply their own allocation policies when identifying a suitable client for an available property. If you want offers of community housing will you accept an offer of a highrise unit?

- Yes
- No
H7. If you are a single person household you may be offered a unit with a combined bedroom and lounge room (studio unit). Do you have any of the following reasons why you could NOT live in a studio unit?
☐ Medical condition or disability  ☐ Require a carer  ☐ I am not a single person

Attach proof. See item 22 on the Evidence Requirements Information Sheet for details.

H7a. Community housing providers will apply their own allocation policies when identifying a suitable client for an available property. If you want offers of community housing will you accept an offer of a studio unit?
☐ Yes  ☐ No

H8. Do you or anyone on this application have any special housing requirements as a result of a medical condition, disability, child custody arrangements or other special circumstances?
☐ Yes give details  ☐ No → Go to H9.

Name of person
Family Name  First Name
Details of requirements
Why are the requirements needed?

Attach proof. See item 22 on the Evidence Requirements Information Sheet for details.

H9. Do you or anyone on this application have difficulty climbing stairs?
☐ Yes give details  ☐ No → Go to H10.

Name of person
Family Name  First Name
Please mark the box with the maximum number of steps this person can cope with
0 1-2 3-5 6 or more

Attach proof. See item 22 on the Evidence Requirements Information Sheet for details.

H10. Have you tried to find accommodation that meets your housing needs?
☐ Yes  ☐ No

H10a. Are there any reasons why you have been unsuccessful or unable to find accommodation?
☐ Yes give details  ☐ No → Go to H11.

Attach proof. See item 23 on the Evidence Requirements Information Sheet for details.

H11. Do you wish to be considered for a Senior Communities property?
☐ Yes  ☐ No

Note: These properties are in complexes that are specifically for older people. To be eligible, you must be either: a single applicant aged 55 years and over, or an Aboriginal and/or Torres Strait Islander aged 45 years and over; or part of a two person adult household where at least one person is 55 years and over or an Aboriginal and/or Torres Strait Islander aged 45 years and over.
H12. FACS Privacy Notice
This privacy notice applies to the Department of Family and Community Services (the Department). The Department together with its related agencies complies with NSW privacy legislation when collecting and managing personal and health information. The information we collect from you or from an authorised third party will be held by the program that collects it. It will be used to deliver services and to meet our legal responsibilities. We may also use your information within the Department as a whole to plan, coordinate and improve the way we provide services and may exchange your information with other social housing providers for the purpose of assessing your continuing eligibility for social housing and providing an appropriate service. The Department is also legally authorised to disclose information to outside bodies in certain circumstances.

Further information about your privacy rights can be found on the Department’s website: www.facs.nsw.gov.au/site_information/privacy or by calling: 02 9377 6000 or by emailing: privacy@facs.nsw.gov.au.

Notice and Declarations
Under the Housing Act 2001 a fine of up to $2,200 and/or three months imprisonment applies for making a false statement or representation. Anyone who wilfully makes any false statements that result in them obtaining accommodation or other financial benefit of any kind may be refused further assistance by social housing providers or prosecuted.

Notice: Your personal information and any relevant health information provided on this form will be exchanged between social housing providers (public, community and Aboriginal housing) for the purpose of assessing your continuing eligibility for social housing and providing an appropriate service. The Department may also collect information from your former social housing landlord or their agent (if you have one), including information about any debt.

Declaration
- I understand the instructions given on this application.
- To the best of my knowledge, the information provided in this application is correct.
- I understand there are penalties for giving false or misleading information.
- I understand that this information is used by all social housing providers (public, community and Aboriginal housing).
- I understand and agree that the Department may collect information from my former social housing landlord or their agent, including information about any debt.

Title
Mr, Mrs, Ms, Miss

Last name or family name

First and middle name(s)

Signature

Date DD/MM/YYYY

H13. Is there another person helping you to fill out this form?  
☐ Yes ☐ No

Declaration from the person assisting or completing this application on behalf of the applicant
- I have filled out this form on the basis of the information the applicant gave me.
- I have read out the form and the answers to the applicant who seemed to understand them.
- I understand there are penalties for giving false or misleading information.

Title
Mr, Mrs, Ms, Miss

Last name or family name

First and middle name(s)

Signature

Date DD/MM/YYYY Phone
Interpreting Services

If you need help with interpreting or translation because English is not your first language, phone the All Graduates Translating and Interpreting Service on 1300 652 488. They will phone the housing organisation and interpret for you for free.

Arabic

إذا كنت بحاجة إلى مساعدة في الترجمة الشفهية، أو خدمة الترجمة الشفهية أو خدمة الترجمة writing و All Graduates يوفر المساعدة في هذه الخدمة. فعلى الرقم 1300 652 488 لديك مساعدة في ترجمة اللغة الإنجليزية إلى اللغة العربية.

Bosnian

Ako vam je potrebna pomoć prevodioca jer vam engleski nije materini jezik, nazovite All Graduates službu prevodišta i tumača na 1300 652 488. Oni će nazvati stambenu organizaciju i besplatno vam prevoditi.

Chinese

如果您不是您的第一语言，您需要翻译，那么请致电电 1300 652 488 联系 All Graduates 翻译与传译服务联系，他们会免费帮助您打电话给房屋组织，并为您翻译。

Croatian

Ako trebate pomoć tumača ili prevodišta jer Vam engleski nije materini jezik, nazovite All Graduates službu prevodišta i tumača na 1300 652 488. Oni će nazvati stambenu organizaciju i besplatno tumačiti za Vas.

Filipino

Kung kailangan niyo ng tulong sa panginterope o pagasalain-wika dahil ang Ingles ay hindiy niyo unang wika, tumawag po sa Serbisyo ng Pagasalain-wika at Pang-interope ng All Graduates sa 1300 652 488. Sila po ay tatagaw sa samahan ng pahayag at mag-interope siya para sa iyo nang walang bayad.

Farsi

اگر بخاطر اینکه زبان زبان انگلیسی نیست یا آنهایی که به زبان انگلیسی نیستند می‌توانند به کمک خدمات ترجمه و ترجمه آموزی استفاده کنند. All Graduates رمزگذاری و خدمات ترجمه خود را در 1300 652 488 ارائه می‌دهند.

Greek

Αν χρειάζεστε βοήθεια με γλώσσα, και μετάφραση για τις γλώσσες δεν είναι η πρώτη γλώσσα σας, τότε μπορείτε να προσεγγίσετε την Υπηρεσία Μεταφραστών και Διερμηνευτών All Graduates στο 1300 652 488. Αυτό θα τηλεφωνήσετε στον διερμηνευτή σας και θα διερμηνεύσουν για εσάς δωρεά.

Italian

Se ti serve un interprete o una traduzione perché l’inglese non è la tua prima lingua, chiamila servizio traduzioni e interpreti All Graduates al numero 1300 652 488. Questo servizio telefonarà all’ente competente per gli alloggi e ti offrirà un servizio interpreti a titolo gratuito.

Khmer

ក្រុមហ៊ុនដឹកនាំសម្រាប់មនុស្សដែលសួស្រសើម្រាប់ការប្រការប្រការពីផ្លូវរថយន្ត ឬផ្លូវក្រាហ្គីដូចជា ពីរបបសេរជីវិក, គូសីដូច All Graduates នៅ 1300 652 488។ ដោយសារនេះ គ្មានការប្រការប្រការពីផ្លូវរថយន្ត ពីរបបសេរជីវិក។

Korean

영어가 모국어가 아닐 때에 통역 혹은 번역 도움이 필요하신 경우 All Graduates 번역 및 서비스 번호 1300 652 488로 연락하십시오. 이들이 주택 기관에 전화하여 귀하를 위해 무료로 통역해 드릴 것입니다.

Lao

ພ招商引ពាក្យខ្មែរ៖ “អូនអ៊ុលាត្រូជាមួយអ៊ីនធឺណិត” ។ All Graduates អ៊ីនធឺណិតជាភាសាវietnam ។ ប្រការប្រការមានប្រការប្រការពីផ្លូវរថយន្ត និង ជាមួយអ៊ីនធឺណិតជាភាសាវietnam ។

Macedonian

Ако ви трога помощ около усвено или писмено преведување бидејќи англискиот не е вашот прв јазик, телевизија во Служба за писмено и усвено преведување, All Graduates, на 1300 652 488. Тие ќе вас помогнат во организацијата за сместување во стан/ куќа и бесплатно ќе ви преведуваат.

Russian

Если вам нужна помощь с устным или письменным переводом, поскольку английский не является вашим первым языком, звоните в Переводческую службу All Graduates по тел. 1300 652 488. Они помогут в жилищную организацию и обеспечат вам бесплатный устный перевод.

Samoan

Afa i te manoaia se fesoasoani i le faaliituiga po o le faamaatalia ona o le gaga na Faaperetania e le o lau gaga na muamua lea, telefoni i le Auauna e faaliituuga i le All Graduates i le 1300 652 488. O le a latou telefoni i le faalapopotopoga o fa le faamaatalia mo oe e saalotuo a auna mo se totogi.

Serbian

Ако вам је потребна помоћ са тумачењем или преводе због чега што углек ако матерни језик, назовите All Graduates преводилачу и тумачку службу на 1300 652 488. Они ће позвати стамбену организацију и вас бесплатно тумачити.

Spanish

Si necesita ayuda de interpretación o traducción porque el inglés no es su primer idioma, llame al Servicio de Traducción y Interpretación All Graduates al 1300 652 488. De allí llamarán a la organización de la vivienda y le interpretarán en forma gratuita.

Turkish

İngilizce anadiliiniz olmayanız için sızınlı veya yazılı tercume difíc yardımı ihtiyacınız varsa, 1300 652 488 numaralı telefondan All Graduates Yazılı ve Sızınlı Tercüme Servisi’ni arayın. Konut kuruluna telefon edip sizin için ücretsiz tercümenlik yapacaklardır.

Vietnamese

Nếu cần người dịch hoặc phiên dịch vì tiếng Anh không phải là ngôn ngữ chính của mình, quý vị hãy gọi điện Dịch vụ Thường Phê dịch All Graduates qua số 1300 652 488. Họ sẽ điện thoại đến cơ quan gia cự và giúp thông dịch cho quý vị miễn phí.