



RENT REVIEW – CHANGES TO YOUR FORTNIGHTLY RENT



What is a rent review?



A rent review is when the amount of rent you pay to Hume changes.

This happens every six months, which is two times per year.

What has changed?



The maximum basic rate of the **Disability Support Pension** and **Rent Assistance** has changed.

Disability Support Pension
Rent Assistance

These words both mean different types of money you get from the Government.



This means Hume will charge your rent based on the new rate.

What does this mean for you?



Disability Support Pension and Rent Assistance amounts change every year in March and September.

We will soon ask you to pay the new rent amount.

We have included a letter that tells you the new rent amount.

What do you have to do now?



You must make sure that you pay us your new rental amount each fortnight in advance.

Advance: This means to pay us before your rent is due.

The letter we have sent you tells you how to set up your new rental payments to us.



Please talk to us if you need support to read this fact sheet or have any questions about the rent review process.

We can talk with you in ways that are easy for you. This may include sign language, visual aids, or assistive technology.



We have information in different languages. If you speak another language, please tell us.



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