



Partnering with Hume



Invitation to Partner

We invite your organisation to consider the possibilities of partnering with Hume and look forward to what we might be able to achieve together. This document will provide you with an introduction on who we are and how we work.

Partnering with Hume

Our partnering approach is based on the collective impact model developed by Kania and Kramer.

Collective Impact initiatives are long-term commitments by participants from different sectors to a common agenda for solving a specific social problem. Their actions are supported by a shared measurement system, mutually reinforcing activities, and ongoing communication, with Hume providing the backbone support. This means we take various roles – sometimes we are the lead organisation, sometimes we are part of the team – the structure responds to the needs of the community. We seek to work with partners who share this attitude.

Our values will guide us in this work. We invite you, as our partners, to share your values with us so that together we can co-create the agreed behaviours for the relationship we are creating.

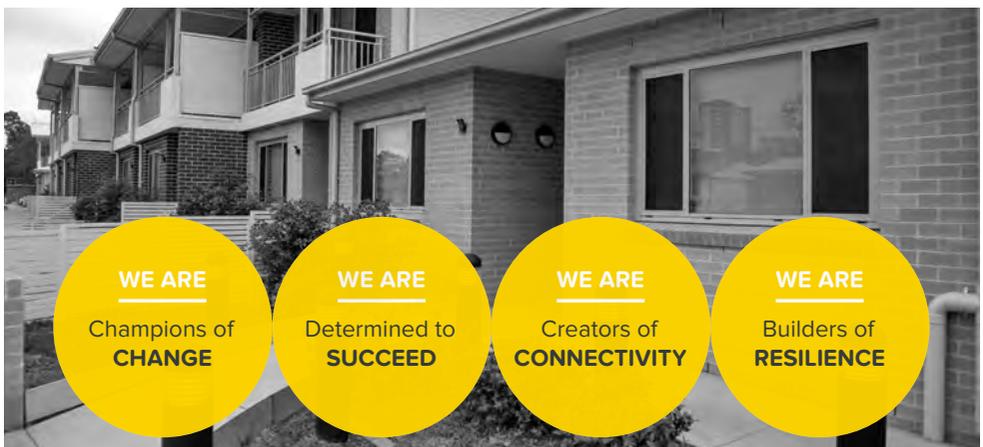
Our Vision

Hume's purpose is to create opportunities for people to prosper by building vibrant and connected communities.

We cannot do this alone and are committed to working with a range of partners with the skills and expertise to get the result the community needs.

Our Values

As a team and as individuals, we are committed to living our values every day to ensure success. We are here to get results; creating and providing wide-ranging housing options and services to improve housing security and reduce homelessness.



Our Guiding Principles

Our guiding principles, vision and values support how we deliver our services and focus on achieving a positive social impact. Affordable, suitable housing provides the foundation for individuals and families to reach their potential and increase their independence.



Housing continuum

It's important for people to be able to have access to suitable accommodation for every stage of life's journey. We have a range of different types of accommodation available to support our customers.



Housing plus

We organise support that helps our customers to achieve their full potential.



Valued customers

We are customer focused and treat each of our customers as an individual. We support and follow the principles of social justice. We listen to our customers and customise our services based on their needs.



Community anchor

We promote a village approach to community living, providing incentives and opportunities for connecting, learning and working together. We build self-sufficiency to help communities to achieve their full potential. And we get to know our communities through research and consultation.



Value for money

We are a professional and efficient organisation. We are transparent about how we manage our resources, growth, procurement, financial stability and risk.



Our Approach

Hume recognises the value of an outcomes-focused approach and the importance of being able to clearly determine whether we are making a difference in people's lives. Hume has had a longstanding commitment to this approach.

Hume and its partners will work together to identify agreed outcomes including effective and achievable measurements to evidence our performance and impact.

Our approach aligns to the seven domains in the NSW Human Services Outcomes Framework:

Human Services Outcomes Network



Social & Community



Education & Skills



Empowerment



Economic



Safety



Health



Home

CASE STUDY THARAWAL



In 2019, Tharawal Housing Aboriginal Corporation and Hume Community Housing signed an MOU to formalise a new partnership to improve housing and social outcomes for Aboriginal people and communities across South West Sydney.

Under the agreement, Hume committed to supporting Tharawal Housing Aboriginal Corporation in their goal of achieving Community Housing Provider status, which they succeeded in June 2019.

In return, Tharawal promised to develop Aboriginal Cultural Competency Training to build capability and awareness across Hume's workforce.

Hume will also provide support to ensure Tharawal Housing Aboriginal Corporation's new housing customers receive reliable, high-quality repair and maintenance services.

Meet the Team

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We look forward to continuing our discussions
with you on how we might work together.