



Communication Your Way



Communication



You have a right to information about things that matter to you.

It is important to be able to **communicate** in a way that is good for you.



Communicate

This means to talk and share thoughts and feelings with another person.

This fact sheet will show some of the ways we can communicate with each other.

You Have A Say



You can tell us how you want to communicate with us.

We will work with your SIL provider on how to communicate with you.



You can communicate with us by many ways. For example , you may need to use sign language , interpreter services , visual aids , or assistive technology to communicate with us.



We can work with your guardian or another person to help you get information. You may need this same person to help you communicate with us.

We will ask your [permission](#) before talking to this person.

[Permission](#)

[This means we ask you to let us do something.](#)

Communicate with Us



We will talk to you with letters, email, phone, or in person. You can talk to us if you have any questions about your home.

If you do not understand something, please tell us.



We have Easy Read types of documents if you find simple language easier to read.



We have information in different languages. If you speak another language, please tell us.

Getting Involved

If you want to talk with us and help out, there are some things you can do.



You can go to customer meetings. At customer meetings, you can tell us what you think about your home.

You can go to customer events. At customer events, you can meet other people.

You can look at the newsletter and tell us if you have something to say.

Information for You



We have more information for you about living in your home.



We have fact sheets on:

- Rights and responsibilities
- Finding the right home for you
- Conflicts of interest

How to Speak with Us

If you or your guardian would like support to understand this document, please let us know. We can work with you to communicate using a method that best suits you, including interpreter services, sign language, visual aids, or assistive technology.



Phone: [1800 004 300](tel:1800004300)



Website: www.humehousing.com.au



Email: SDAenquiries@humehousing.com.au