

# Conflicts of Interest



# Conflict of Interest



A conflict of interest is where two providers who work with you might also be working together.

This can mean they are not completely independent of each other because they have an agreement in place with each other, and with you.

A conflict of interest may be:

- **actual** – something that did happen
- **potential** – something that might turn into a conflict of interest
- **perceived** – something that seems like a conflict of interest



It is important that you are happy with the people who work with you before you sign any documents.

# Providers



The people that work with you are called providers. You have 2 providers that help you in your home:

1. Your SIL provider
2. Hume, your SDA provider



If you wanted to change one provider but the other provider told you not to change, that would be a conflict of interest.

This would be a conflict of interest because this helps the provider and not you.

# How We Help Stop Conflicts of Interest



We are an **NDIS Specialist Disability Accommodation (SDA) Provider**.

This means that we provide homes for people who get money from the NDIS.



We follow rules to make sure you are taken care of and that no conflicts of interest happen.

We must tell you if there is a chance of a conflict of interest so that you can decide what is best for you.



We make sure we give you all the right information.

We make sure you are involved in choices that will impact you.

We do not act in any way that stops you from making decisions.

# How We Help Stop Conflicts of Interest



We are not allowed to take money or gifts to make decisions that might not be the best for you.

We ask for your **permission** to speak to important people in your life to make sure everyone has the information they need to help you.

## Permission

This means we ask you to let us do something.



We think it is good if you get family and friends and other important people to talk to us if you need help.

If we have a conflict of interest with another provider, we must let you know.

# Information for You



We have more information for you about living in your home.

We have fact sheets on:

- Communicating your way
- Finding the right home for you
- Rights and responsibilities



If you or your guardian would like support to understand this document, please let us know. We can work with you to communicate using a method that best suits you, including interpreter services, sign language, visual aids, or assistive technology.



Phone: **1800 004 300**



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