



RENT REVIEW – CHANGES TO YOUR FORTNIGHTLY RENT



What is a rent review?



A rent review is when the amount of rent you pay to Hume changes.

This happens every six months, which is two times per year.

What has changed?



The maximum basic rate of the Disability Support Pension (DSP), and Commonwealth Rental Assistance (CRA), has changed.

This means you are due for a rent review.

Hume will soon be charging rent based on this new amount



Charging: This means the money we ask you to pay us for your rent.

What does this mean for you?



DSP and CRA amounts increased on 20 March 2022.

Hume has now reviewed your rent. We will soon be asking you to pay us the new rental amount.

This will start from Monday, 2 May 2022.

We have included a letter that tells you the new rental amount.

What do you have to do now?



You must make sure that you pay us your new rental amount each fortnight in advance.

Advance: This means to pay us before your rent is due.

The letter we have sent you tells you how to set up your new rental payments to us.



Please talk to us if you need support to read this fact sheet or have any questions about the rent review process.

We can talk with you in ways that are easy for you. This may include sign language, visual aids, or assistive technology.



We have information in different languages. If you speak another language, please tell us.



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